

Shelf life

Shelf Life and Storage

- 1) Apply the Product within 2 years of the date of production.
- 2) Storage Conditions
 - 10~30°C
 - Keep in a clean & dry area, away from direct sunlight and humidity
 - Should be stored horizontally in an original carton box with end caps
 - Stack maximum 6 carton boxes high.
 - Keep at room temperature (15 to 25°C) for 72hours before use

Warranty

Basic product warranty

LG Hausys Interior Film is self-adhesive decorative film for interior applications only in commercial & residential buildings. LG Hausys warrants that LG Hausys Interior film is free from manufacturing defects.

Limited warranty

- 1) For indoor use only, LG Hausys warrants for the period specified below, which will start from earlier date between (a) Product installation date and (b) six months after LG Hausys's Product shipment date. The product will have no significant discoloration, cracking or other similar visual defects for the period specified below.

Application	Warranty Period
Interior Applications with no direct UV exposure / heat & moisture free areas	3 years

- 2) For a buyer's convenience, LG Hausys may provide general technical information, installation instruction, and other information relating to Product.
LG Hausys only warrants LG Hausys interior film and does not warrant any other product.
- 3) This warranty does not cover damage caused by:
 - (a) Altered, modified, or processed in any way
 - (b) failure to follow LG Hausys's recommendations in the Warranty, Technical Data Sheet and Installation Manual
 - (c) misuse, accident, neglect, or other action by anyone other than LG Hausys
 - (d) being improperly installed or used including installation after the expiration of Product's shelf life or without proper surface preparation
(Warranty applies only if LG Hausys's or equivalent primer is used.
For any defect in adhesion when using the equivalent primer, the buyer shall inform LG Hausys of the brand, product name and the composition/information on Ingredients of the primer used.)
 - (e) being exposed to excessive heat, humidity, dirt or UV light
- 4) In the event of any complaint, the buyer shall inform to LG Hausys in writing, not later than ten(10) business days after defect occurs. This notice shall include the date on which the relevant defect is detected and a description of defect.

Expected Performance Life

Expected Performance Life is 10 years for indoor, vertical application with no direct UV exposure.



Any questions?

Transforming Surfaces is here to help you with any of your questions or inquiries.

If you have any questions about our service, our helpful staff can be reached via email, phone or WhatsApp for a swift response.

Our team is highly knowledgeable and enthusiastic about helping you, so don't hesitate to reach out with any questions you may have!

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Our Business WhatsApp is for text, picture and video messaging **ONLY** - for fastest response

